



Selecto SuperPlus Whole House Filtration System Limited Warranty

For Products: SP20-2, SP40-2, and SP20

What is Covered:

SELECTO warrants the heads of the Selecto SuperPlus Whole House Filtration System to be free of defects in material and workmanship. Filtration cartridges are excluded from the warranty.

For how long:

The Plastic Head on the Product carry a five (5) year limited warranty.

What is not covered:

This Warranty does not apply to defects or damage due to abuse, neglect, misuse, accident, alteration, freezing, fire, other acts of God, or damage not caused by SELECTO. In no event will SELECTO be liable for incidental or consequential damages from a defective unit or improper installation.

- Check all connections for leaks before operating the unit.
- Check that all clips are in the right position.
- The use of replacement filter cartridges other than Selecto brands voids all warranties.
- Any modular changes or abuse voids warranty.

What Selecto, Inc. will do:

SELECTO's responsibility under this warranty shall be to replace the product if actually defective, or otherwise in violation of this Warranty. SELECTO shall at its option, either replace the defective Product with a comparable new unit at no charge, or to refund the full purchase price. SELECTO's obligations of repair, replacement, or refund are conditional upon return of the defective Product to SELECTO. If any Product covered hereby is actually defective within the terms of this warranty, then SELECTO will bear all reasonable and proper shipping or mailing charges incurred in the return of the Product as set forth herein. If the Product proves not to be defective within the terms of this Warranty, then all costs and expenses in connection with processing of the consumer's claim hereunder shall be borne by the consumer.

How to get service:

To receive service under this Warranty, you must contact Selecto, Inc. at 800-635-4017 Ext. 3 or Customer-service@selectoinc.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty. You will be required to provide a proof of purchase. The customer service representative will determine the appropriate next step.

If a return of the product is necessary, whether defective or not, it must be pre-approved by SELECTO and accompanied by a SELECTO pre-approved, valid, return material authorization number (RMA) clearly marked on the outside of the shipping container. You will receive the RMA number from a SELECTO customer service representative. All returned goods must be shipped prepaid to SELECTO from point of origin. Returns not shipped prepaid or missing a RMA number will be refused.

When you receive your product:

All claims, whether concealed or not, are your responsibility. Any carton damage or shortages should be noted on the bill of lading at the time of receipt of the shipment, in accordance with I.C.C. Regulations. If the concealed damage or loss is noted while unpacking the shipment, the carrier should be notified immediately, per I.C.C. Regulations.

SELECTO must be notified, in writing, including a copy of the carrier's claim form, of any damage or loss claims with 15 days of receipt. Failure to notify SELECTO releases SELECTO from any liability.

How state law applies:

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Warranty is valid only in the continental United States.